How to Use
Clinic.co

Clinic.co provides instant and planned video consultations through a secure, NHS / GDPR and HIPAA compliant platform that does not require the clinican or patient to download any Apps. It's very simple:

1 LOG INTO CLINIC.CO
at www.clinic.co
(create an account if you don't have one - simple register an nhs.net email address and you're on).

2 SEE SOMEONE NOW

Click: See someone now

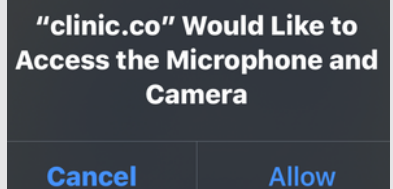And enter the patient's mobile number or email.

3 SEE SOMEONE LATER

Click: Setup an appointment

And set up the date & time, you can record a reference and enter the patient's mobile number / email

4 PATIENT RECEIVES A TEXT

On clicking link they can enter the clinic. They are asked to allow access to their camera and microphone. They can test their system (www.clinic.co/test).
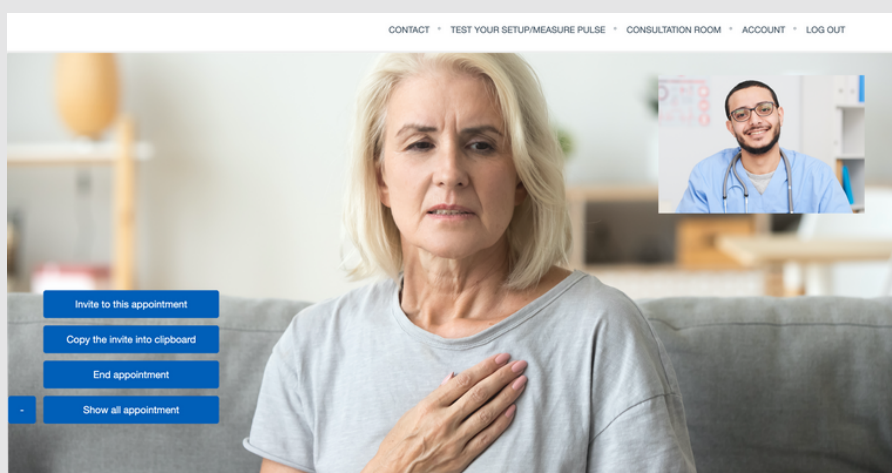
> "clinic.co" Would Like to Access the Microphone and Camera
>
> Cancel   Allow

5 WAITING ROOM

if you are not yet ready, the patient will wait in a waiting room until you connect to them.

6 THE CONSULTATION BEGINS!

7 CLICK "END APPOINTMENT"
To end the video stream.

Troubleshooting:
Clinic.co works by default on all iOS & Android phones.
Check their browser allows access to camera.
iOS: Settings>Safari>Allow Camera Android: Settings> Chrome>Allow Camera
Check they have data / are not on a wifi network blocking video .

For emergency service side issues, ensure you computer has access to a webcam and audio.
Ensure your network supports video.